

****Dog Boarding:****

1. ****What should I pack for my dog's stay?****

- Pack your dog's food, any medications, a favorite toy, and any special bedding if desired. We provide the basics, but familiar items can comfort your dog.

2. ****Can I check on my dog during their stay?****

- Absolutely! Feel free to call us or we can set up a video call. We also offer pictures and video throughout their stay.

3. ****What if my dog requires medication?****

- Our trained staff will ensure your dog receives their medication as per your instructions.

4. ****How often will my dog be fed?****

- We feed twice per day at 7am and 5pm.

5. ****What's the protocol in case of a medical emergency?****

- We have a vet on call and will reach out to you immediately.

****Dog Grooming:****

6. ****How often should my dog be groomed?****

- It varies by breed, but generally every 4-6 weeks.

7. ****Do you accommodate dogs with sensitive skin?****

- Yes, we have hypoallergenic and sensitive skin products available.

8. ****Can I stay with my dog during grooming?****

- For the safety and comfort of all pets, we generally recommend owners wait and we'll notify you once we are done.

9. ****How long does a grooming session take?****

- Typically 2-3 hours, depending on the breed and service requested.

10. ****Do you trim nails?****

- Yes, nail trimming is included in our grooming package.

****Dog Walking:****

11. ****How long are the walks?****

- Standard walks are 30 minutes, but can be customized based on your dog's needs.

12. ****What if it's raining?****

- We offer walks rain or shine, but can shorten them or skip if you prefer.

13. ****How many dogs do you walk at once?****

- We usually walk one dog at a time for personalized attention, unless they're from the same household.

14. ****Can I schedule regular walking times?****

- Yes, we offer both as needed and scheduled regular walking services.

****Dog Daycare:****

15. ****What are the daycare hours?****

- Our daycare operates from 7am to 7pm, Monday to Friday.

16. ****Will my dog be mixed with other dogs?****

- Dogs are grouped based on size and temperament. We ensure compatibility before grouping. We also take into consideration if the dog is spayed/neutered and the gender.

17. ****What activities will my dog engage in at daycare?****

- Activities include playtime, rest periods, snack times, optional training sessions, walks, and personal attention.

18. ****Do I need to book in advance for daycare?****

- While we accept day-of requests, booking in advance ensures a spot for your dog.

****General:****

19. ****Are your staff trained in pet first aid?****

- Yes, all our staff members are trained in pet first aid and CPR.

20. ****Do you have any breed restrictions?****

- We welcome all breeds. Each dog is assessed based on behavior, not breed.